

Voluntary Safety Reporting Programs (VSRPs)

Society of Petroleum Engineers Summit

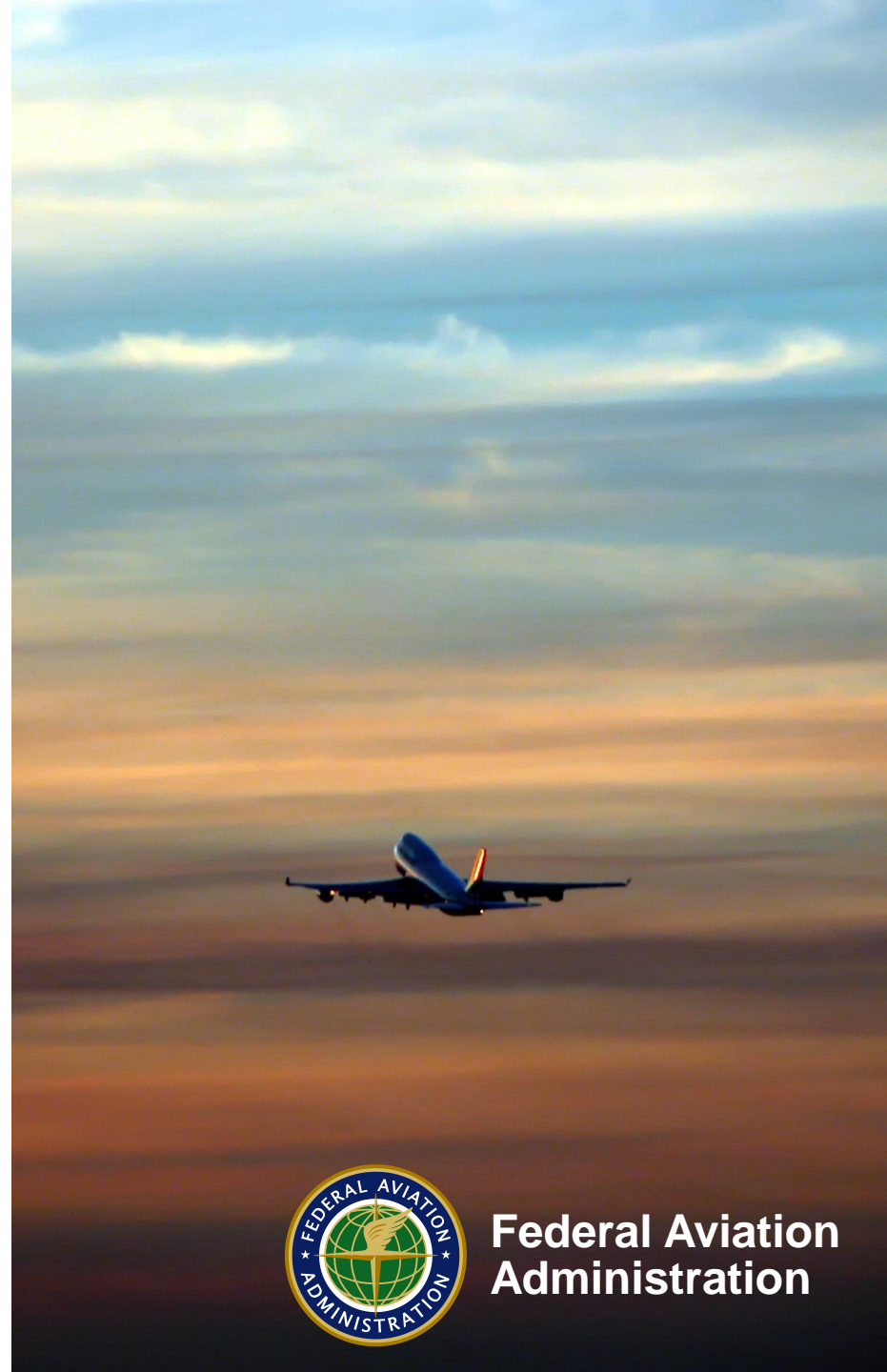
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By: Federal Aviation Administration, Air Traffic Organization (ATO), National Air Traffic Controllers Association (NATCA)

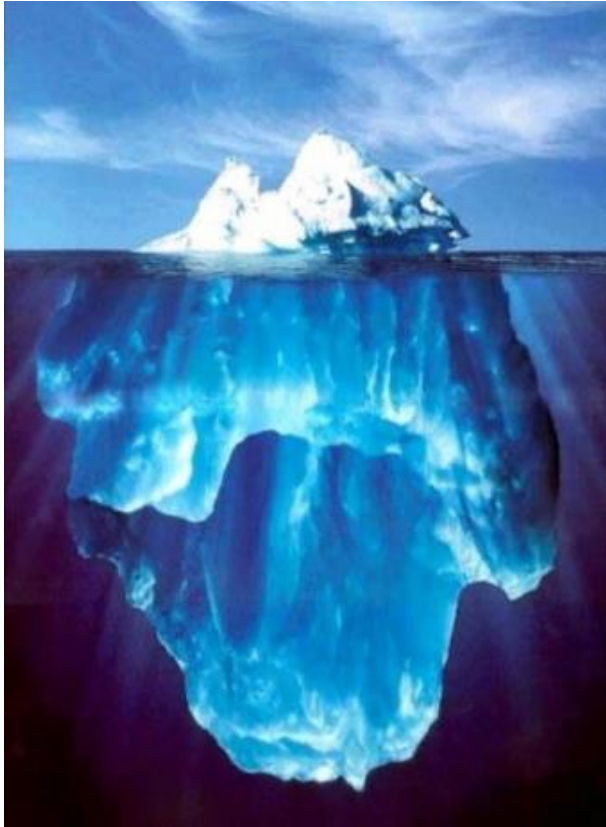
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**Federal Aviation
Administration**



Iceberg of Awareness



4%

Problems known to top management

9%

Problems known to middle management

74%

Problems known to supervisors

100%

Problems known to rank-and-file personnel

Source: Yoshida, Shuichi, 2nd Intl Quality Symposium, 1989

Building a Safety Culture

- **Organizations with a positive safety culture are characterized by:**
 - Communications founded on mutual **trust**,
 - **Shared** perceptions of the importance of safety, and
 - Confidence in the efficacy of **preventive** measures.

Safety Culture Means...

- ... a pervasive emphasis on safety that promotes:
 - An inherently questioning attitude,
 - Resistance to complacency,
 - A commitment to excellence,
 - The fostering of personal accountability, and
 - Corporate self-regulation in safety matters.



Rate of ATM-related Fatalities per 100 Million Passengers

